

- IF board warranty
- SC Series

Bulletin #:	FG00307
Bulletin Date:	Oct. 29, 2007
Subject:	IF board warranty
Affected Model(s)	SCXXXX

Purpose:

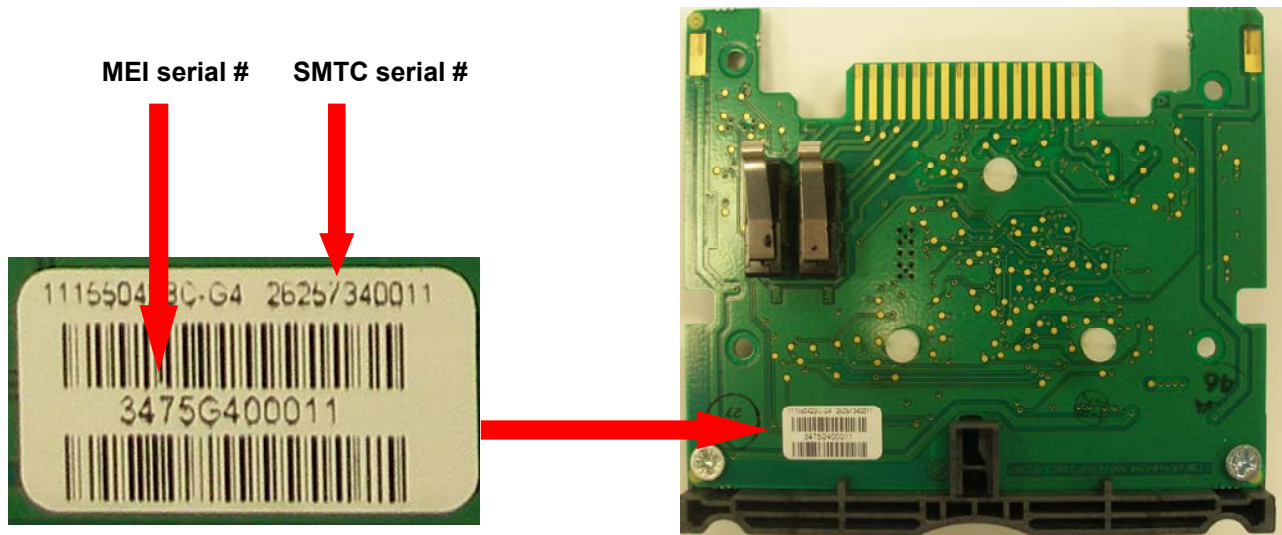
This bulletin describes the In-warranty process that will take effect November 1st 2007 for all SC series IF boards sent in for repair to MEI authorized Service centers.

Details:

As of November 1st 2007, MEI will not continue to reimburse In-warranty repairs of the SC series IF boards that fall into the following criteria:

- Any IF board that doesn't contain a serial number
- Any IF card that contains a dummy serial number
- Any IF card that a serial number less than the SMTC 10 or 11 digit serial number
- Any IF board that contains information not recognized or decoded by Service Management.

The only IF boards that will be considered for In-warranty payment are IF boards with a MEI or SMTC serial number. See pic. below for location.



Questions should be directed to MEI Technical Support at 1-800-345-8172

Action:

All customers need to be aware of these changes going forward. Contact your local MEI and AESI representative with any questions regarding this bulletin.

Advanced Electronic Systems Inc. - Las Vegas

2015 Helm Drive
Las Vegas, NV 89119
Phone: 702-597-4840
Toll free: 866-736-AESI (2374)
Fax: 702-597-4837

Advanced Electronic Systems Inc. - New Jersey

Egg Harbor TWP, NJ 08234
Phone: 609-813-2393
Fax: 609-813-2395

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