



Field Bulletin

- *SC Acceptor Unlock Procedure*
- *SC Series*

Bulletin #:	FG00610
Bulletin Date:	April 30, 2010
Subject:	<i>SC Acceptor Unlock Procedure</i>
Affected Model(s):	SC Units Manufactured before week 26 of 2004

Purpose:

This procedure will unlock MEI SC Series Acceptor Modules that locked up (all MMI LEDs on and no cycle and stack) from downloading new software into the unit.

Details:

Downloading new MEI SC software may lock up older MEI SC Series Acceptor Modules that were manufactured before week 26 of 2004. To determine when the Acceptor was manufactured please refer to the unit's serial number. The first two digits of the serial number represents the week the unit was manufactured. The third digit represents the year the unit was manufactured. Additional information regarding the serial number breakdown can be found in the SC Series Operation and Maintenance Manual.

Serial No: WWYXXXXXXXX

Action:

If an older SC Series Acceptor Module (Unit A) locks up (all MMI LEDs on and no cycle and stack) while downloading new software into the unit follow these steps:

1. Remove the Acceptor (Unit A) that is in the locked up state from the chassis. Install another Acceptor (Unit B) into the chassis that successfully downloaded the software that you are attempting to download. Leave the unit installed until you hear the Acceptor (Unit B) cycle and stack.
2. Remove Acceptor (Unit B) and reinstall the Acceptor (Unit A).
3. Wait 10 seconds, then connect a PPM to the Acceptor (Unit A) and download the software again.
4. Once you hear the Acceptor (Unit A) cycle and stack two times, approx 45 seconds, disconnect the unit the PPM and the Acceptor is now upgraded with the new software.

Tools and Accessories:

1. MEI PPM
2. MEI SC Series Acceptor Module (Unit B) successfully programmed with the new software

Please contact your MEI sales associate or technical service contact for additional information about this issue or any other related to MEI products.

Questions should be directed to MEI Technical Support at 1-800-345-8172 or our web site: www.meigroup.com